

# Terms and Conditions – Rentdeck

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Foneg B.V. (KvK: 99741393) | Version: April 2026

## Article 1 – Definitions

- 1.1 "Rentdeck": the trade name of Foneg B.V. (KvK: 99741393), established in Harmelen, the Netherlands.
- 1.2 "Customer": any natural person or legal entity entering into an agreement with Rentdeck for use of the Platform.
- 1.3 "Platform": the SaaS application operated by Rentdeck, available at [app.rentdeck.eu](https://app.rentdeck.eu).
- 1.4 "Agreement": the contract concluded between Rentdeck and the Customer for use of the Platform.
- 1.5 "Personal Data": any information relating to an identified or identifiable natural person within the meaning of the GDPR.
- 1.6 "GDPR": the General Data Protection Regulation (EU) 2016/679.

## Article 2 – Applicability

- 2.1 These Terms and Conditions apply to all offers, quotations and agreements between Rentdeck and the Customer.
- 2.2 Deviations from these Terms are only valid if expressly agreed in writing.
- 2.3 The applicability of any purchasing or other conditions of the Customer is expressly rejected.

## Article 3 – The Platform and Services

- 3.1 Rentdeck provides an online SaaS platform for rental administration, quotation management and customer management, primarily targeting small and medium-sized rental businesses and event companies.
- 3.2 Rentdeck endeavours to keep the Platform available with a target uptime of 99.5% per month, excluding scheduled maintenance windows.
- 3.3 Rentdeck reserves the right to modify, extend or discontinue the Platform or any part thereof after reasonable notice to the Customer.
- 3.4 The Platform may use AI services (including Anthropic/Claude) for features such as XLSX import and offer layout assistance. Only the minimum necessary (anonymised/pseudonymised) data is processed. Refer to the Privacy Statement for details.

## Article 4 – Access and Accounts

- 4.1 The Customer receives access to the Platform upon registration and payment.
- 4.2 The Customer is responsible for keeping login credentials confidential and for all activities conducted via their account.
- 4.3 The Customer must notify Rentdeck immediately of any unauthorised use of their account via [Security@rentdeck.eu](mailto:Security@rentdeck.eu).
- 4.4 Rentdeck may suspend accounts upon reasonable suspicion of misuse or non-payment, following prior notice.

## Article 5 – Fees and Payment

- 5.1 The Customer pays the agreed subscription fee in accordance with the rates published on rentdeck.eu.
- 5.2 Payments are processed via the available payment methods (Mollie/Stripe). Invoices are due immediately.
- 5.3 In the event of late payment, the Customer is in default by operation of law and Rentdeck is entitled to suspend access to the Platform.
- 5.4 All stated prices are exclusive of VAT unless otherwise indicated.

## Article 6 – Intellectual Property

- 6.1 All intellectual property rights in the Platform, software, documents and materials are held by Rentdeck or its licensors.
- 6.2 The Customer obtains solely a non-exclusive, non-transferable right of use for the duration of the Agreement.
- 6.3 The Customer may not copy, reverse-engineer or make the Platform available to third parties.

## Article 7 – Customer Data

- 7.1 The Customer retains ownership of all data entered into the Platform.
- 7.2 Rentdeck processes personal data as a processor on behalf of the Customer in accordance with the Data Processing Agreement and applicable privacy law (GDPR).
- 7.3 Upon termination, the Customer may export their data. After 30 days, data will be deleted in accordance with the retention policy.
- 7.4 Rentdeck is not liable for loss of data resulting from misuse by the Customer or force majeure.

## Article 8 – AI Features and Acceptable Use

- 8.1 The Platform includes AI-powered features (XLSX import, offer layout assistance) via the Claude API (Anthropic PBC). By using these features, the Customer agrees that the minimum necessary data may be transmitted to Anthropic as a sub-processor, under EU Standard Contractual Clauses.
- 8.2 The Customer shall not use the AI features to process special category personal data (health, religion, biometric data, etc.) without prior written consent from Rentdeck.
- 8.3 The Customer shall not attempt to extract sensitive system information, credentials or confidential business data via AI prompts (prompt injection, jailbreaking, etc.).
- 8.4 Rentdeck is not liable for outputs generated by the AI service. The Customer remains responsible for reviewing AI-generated suggestions before use.

## Article 9 – Liability

- 9.1 Rentdeck's total liability for attributable breach is limited to the amount paid by the Customer in the three months preceding the event giving rise to the claim.
- 9.2 Rentdeck is never liable for indirect damages, loss of profit, consequential damages or data loss.
- 9.3 The liability limitations lapse if the damage results from wilful misconduct or gross negligence by Rentdeck.

## Article 10 – Force Majeure

10.1 Rentdeck is not obliged to fulfil any obligation if prevented from doing so by force majeure, including: power failures, internet disruptions, DDoS attacks, government measures, pandemics and supplier failures.

### **Article 11 – Termination**

11.1 The Customer may cancel the agreement at any time via the platform or via [Info@rentdeck.eu](mailto:Info@rentdeck.eu), subject to the current subscription period.

11.2 Rentdeck may terminate the agreement with immediate effect in cases of serious misuse, fraud or repeated non-payment.

11.3 Upon termination, access to the Platform ceases immediately.

### **Article 12 – Amendments**

12.1 Rentdeck reserves the right to amend these Terms. Amendments will be announced by email at least 30 days before taking effect.

12.2 If the Customer does not agree with the amendments, they may terminate the agreement before the amendment takes effect.

### **Article 13 – Governing Law and Disputes**

13.1 Dutch law applies to the agreement.

13.2 Disputes will preferably be resolved by mutual agreement. If this fails, disputes will be submitted to the competent court in the district of Midden-Nederland.

### **Article 14 – Contact**

Foneg B.V. | Rentdeck

Email: [Info@rentdeck.eu](mailto:Info@rentdeck.eu) | [Support@rentdeck.eu](mailto:Support@rentdeck.eu)

Website: [rentdeck.eu](https://rentdeck.eu)

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