

Privacy Statement – Rentdeck

Foneg B.V. (KvK: 99741393) | Last updated: April 2026

1. Introduction

Rentdeck (Foneg B.V. (KvK: 99741393), trading under the name Rentdeck, established in Harmelen, the Netherlands) is committed to protecting the personal data of its users and customers in accordance with the General Data Protection Regulation (GDPR / AVG). This Privacy Statement explains what personal data we collect, for what purposes, on what legal basis, and what rights you have.

2. Data Controller

Company: Foneg B.V., trading under the name Rentdeck

Website: rentdeck.eu

Contact: Info@rentdeck.eu

3. What personal data we collect

- Account data: name, email address, company name, billing address, VAT number.
- Platform usage data: actions performed in the platform, log data, IP addresses, device/browser information.
- Communication data: support tickets, emails, and messages sent to us.
- Payment data: processed by our payment provider (Mollie / Stripe); we do not store full card details.
- Uploaded data: Excel files, offer templates, product catalogues, and customer data you upload or enter into the platform.

4. Purposes and legal bases

- Platform delivery and account management: performance of contract (Art. 6(1)(b) GDPR).
- Billing and financial administration: legal obligation (Art. 6(1)(c) GDPR).
- Security, fraud prevention, and logging: legitimate interest (Art. 6(1)(f) GDPR).
- Service improvement and analytics: legitimate interest (Art. 6(1)(f) GDPR).
- Marketing communications (opt-in only): consent (Art. 6(1)(a) GDPR).

5. AI and Claude API processing

We use an AI service (Anthropic / Claude) within our platform to provide XLSX file import analysis, column detection and offer layout assistance. The following applies to this processing:

- Data sent: column names and limited sample row data from files you upload. Where possible, data is anonymised or pseudonymised before transmission. We never send payment data, login credentials or special category personal data to the AI service.
- Sub-processor: Anthropic PBC, San Francisco, USA.
- Transfer safeguards: transfer to the USA is covered by EU Standard Contractual Clauses (SCCs) under Anthropic's commercial terms.
- Retention: Anthropic retains prompt and output data for a maximum of 7 days, after which it is automatically deleted.

- Model training: under our commercial agreement with Anthropic, your data is not used to train general AI models.
- Legal basis: performance of contract (platform functionality) and legitimate interest (improving import and offer layout features).
- Purpose limitation: the AI service is used solely to provide functionality; it is not used to profile users for marketing purposes.

6. Data processors and third parties

We share personal data only with the following categories of processors, under written data processing agreements:

- Hosting provider: Hostinger / Cloudflare (EU/EEA infrastructure).
- Payment provider: Mollie B.V. (Netherlands) / Stripe Inc. (USA, covered by SCCs).
- Email service: Lettermint / Brevo (EU).
- AI service: Anthropic PBC (USA, covered by SCCs) — see section 5.

We do not sell personal data to third parties.

7. International transfers

Where data is transferred outside the EEA, we ensure appropriate safeguards are in place, including EU Standard Contractual Clauses (SCCs) or adequacy decisions.

8. Retention periods

- Account and contract data: retained for the duration of the contract plus 7 years (statutory tax retention).
- Platform usage and log data: maximum 12 months.
- Support communications: 2 years after last contact.
- Uploaded files: retained for the duration necessary for the import/service process; deleted within 30 days of account termination.

9. Security

We apply appropriate technical and organisational measures to protect personal data, including encryption in transit (TLS), encryption at rest, access controls based on least privilege, logging and monitoring, and regular security reviews.

10. Your rights

Under the GDPR, you have the right to: access your personal data, rectification, erasure (“right to be forgotten”), restriction of processing, data portability, and to object to processing. To exercise these rights, contact us at Info@rentdeck.eu. We will respond within 30 days. You also have the right to lodge a complaint with the Dutch Data Protection Authority (Autoriteit Persoonsgegevens): autoriteitpersoonsgegevens.nl.

11. Data breaches

In the event of a personal data breach that poses a risk to your rights and freedoms, we will notify the Dutch Data Protection Authority within 72 hours. Where required, affected individuals will be informed without undue delay.

12. Changes to this statement

We may update this Privacy Statement from time to time. The latest version is always available at rentdeck.eu/privacy. The date of the last update is shown at the top of this document.

13. Contact

Company: Foneg B.V. | Rentdeck

Email: Info@rentdeck.eu | Security@rentdeck.eu

Website: rentdeck.eu

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